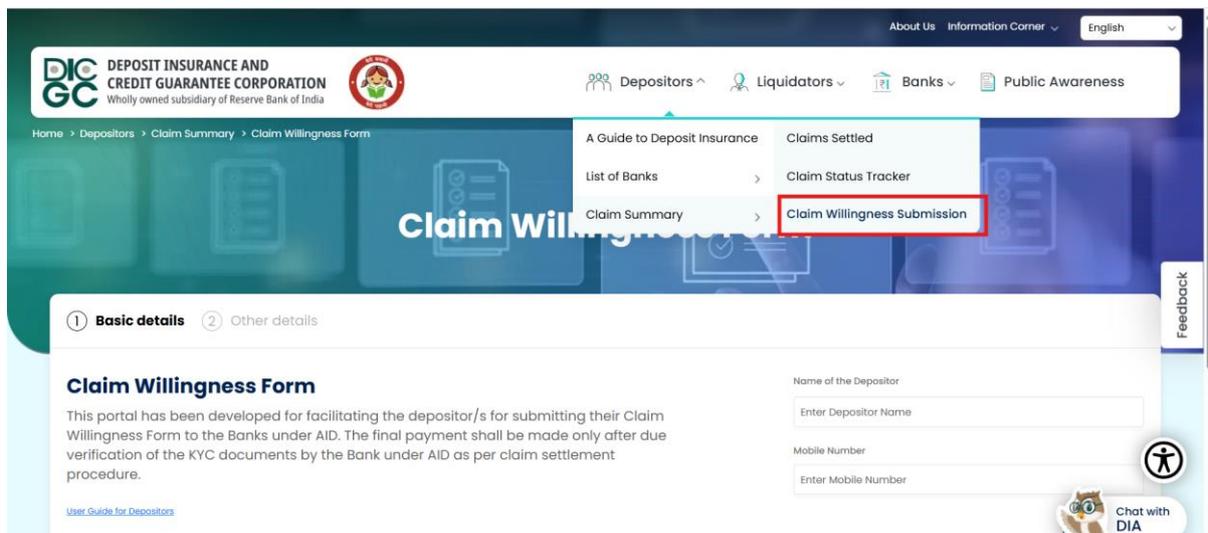


## Claim Willingness Portal – User Guide for Depositors

The portal is accessible from DICGC website (<https://dicgc.org.in/>).

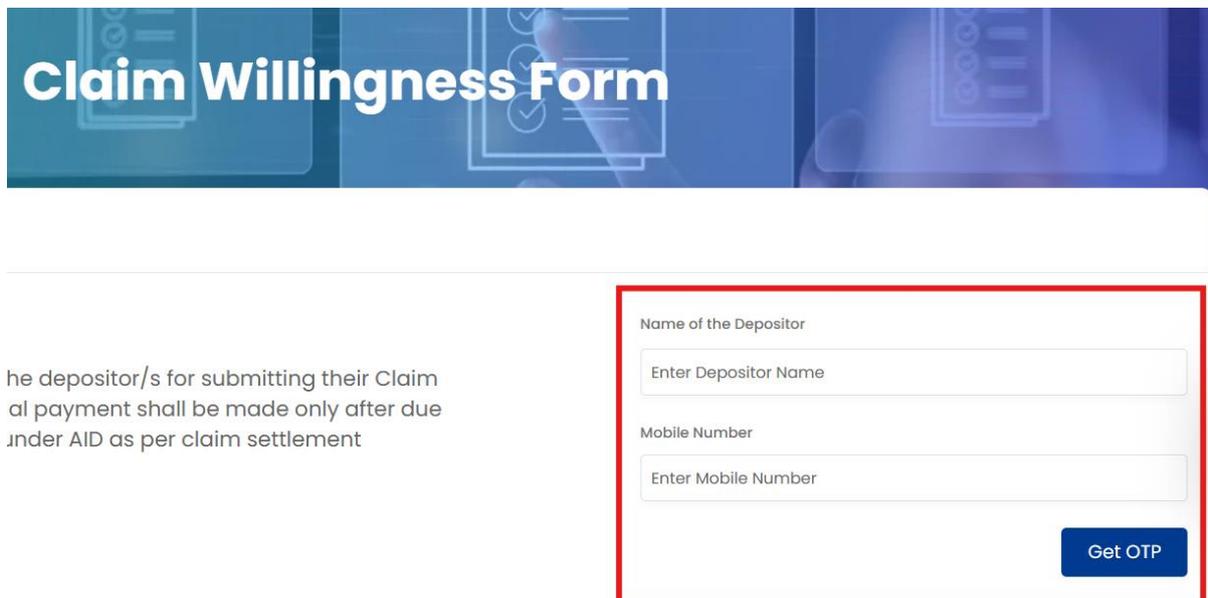
**Note:** - The purpose of this user guide is to facilitate the depositor in understanding the fields of the Claim Willingness Form. The depositor details shown here are only for representation purpose. The depositors are requested to furnish their correct information only.

Depositor may access willingness form by clicking on [Home->Depositors->Claim Summary->Claim Willingness Form](#)



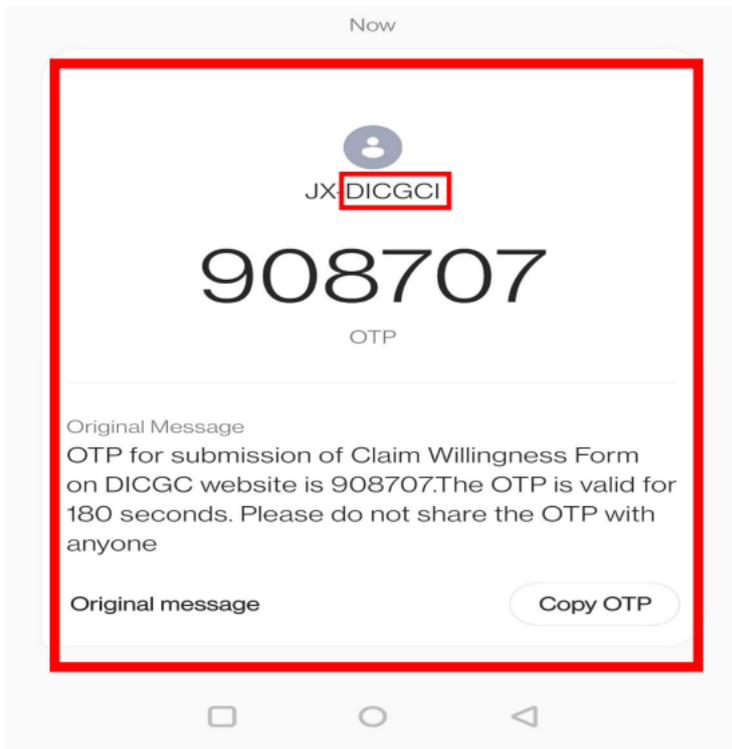
The screenshot shows the DICGC website interface. The header includes the DICGC logo and navigation links for Depositors, Liquidators, Banks, and Public Awareness. A dropdown menu is open under 'Depositors', with 'Claim Willingness Submission' highlighted in a red box. Below the navigation, there are two tabs: 'Basic details' (selected) and 'Other details'. The main content area is titled 'Claim Willingness Form' and contains a descriptive paragraph and a form with two input fields: 'Name of the Depositor' and 'Mobile Number'. A 'Get OTP' button is visible at the bottom right of the form area. A 'Feedback' button is located on the right side of the page.

### **(Claim Willingness Form)**



The detailed view shows the 'Claim Willingness Form' title in a large blue banner. Below the banner, there is a descriptive paragraph: 'The depositor/s for submitting their Claim al payment shall be made only after due under AID as per claim settlement'. To the right of the text is a form with two input fields: 'Name of the Depositor' and 'Mobile Number'. A 'Get OTP' button is located at the bottom right of the form area. The entire form area is enclosed in a red border.

Enter your **Name** and **Mobile Number** and click on Get OTP. A Six-digit OTP will be sent to your mobile number from “DICGCI”



The OTP message will appear like this. Look for DICGC's SMS handle "**DICGCI**".

## Claim Willingness Form

One depositor/s for submitting their Claim  
All payment shall be made only after due  
under AID as per claim settlement

Name of the Depositor

Mobile Number

One Time Password (OTP)

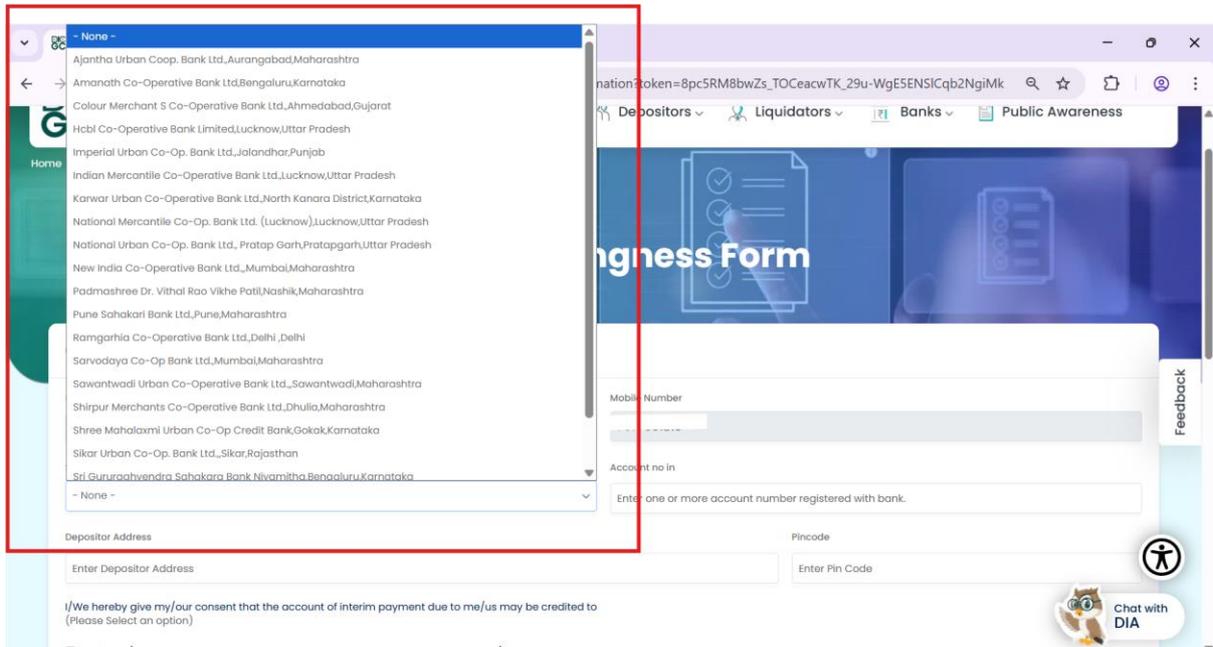
🔴 The OTP has been sent to the mobile number. 0 sec

Feedback

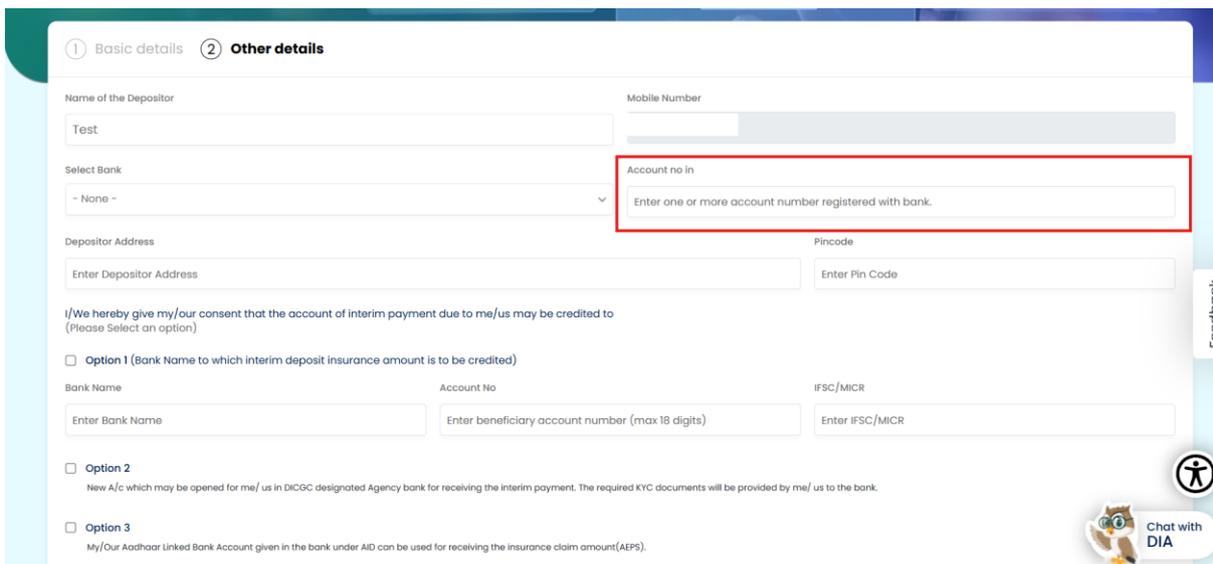


Enter the OTP and Click on Submit OTP. **Note:** - Correct OTP must be entered to proceed further.

In case the OTP is not received, a '**Resend OTP**' button will be displayed. The depositor can request for resending the OTP.



After entering the OTP and clicking on Submit. Select the name of the Bank from drop-down menu.



Enter the account number in the Bank selected from drop-down menu.

① Basic details ② **Other details**

Name of the Depositor: Test

Mobile Number: [Redacted]

Select Bank: - None -

Account no in: 1234567890,1234567890

Depositor Address: Enter Depositor Address

Pincode: Enter Pin Code

I/We hereby give my/our consent that the account of interim payment due to me/us may be credited to (Please Select an option)

Option 1 (Bank Name to which interim deposit insurance amount is to be credited)

Bank Name: Enter Bank Name

Account No: Enter beneficiary account number (max 18 digits)

IFSC/MICR: Enter IFSC/MICR

Option 2

New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

Option 3

My/Our Aadhaar Linked Bank Account given in the bank under AID can be used for receiving the insurance claim amount(AEPS).

Chat with DIA

In case of more than one account in the Bank, please put comma (,) in between account numbers. **Example:** -1234567890,1234567890

① Basic details ② **Other details**

Name of the Depositor: Test

Mobile Number: [Redacted]

Select Bank: Pune Sahakari Bank Ltd.,Pune,Maharashtra

Account no in: 1234567890,1234567890

Depositor Address: House No 1234, M G Road, Mumbai

Pincode: 400001

I/We hereby give my/our consent that the account of interim payment due to me/us may be credited to (Please Select an option)

Option 1 (Bank Name to which interim deposit insurance amount is to be credited)

Bank Name: Enter Bank Name

Account No: Enter beneficiary account number (max 18 digits)

IFSC/MICR: Enter IFSC/MICR

Option 2

New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

Option 3

My/Our Aadhaar Linked Bank Account given in the bank under AID can be used for receiving the insurance claim amount(AEPS).

Chat with DIA

Please enter your address and Pin code. The Pin code is mandatory and must be provided by the depositor. If the Pin code is not entered, you will not be able to submit the Claim Willingness Form.

I/We hereby give my/our consent that the account of interim payment due to me/us may be credited to  
(Please Select an option)

**Option 1 (Bank Name to which interim deposit insurance amount is to be credited)**

Bank Name	Account No	IFSC/MICR
ABC Bank	1234567890121212	HDFC0000345

**Option 2**  
New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

**Option 3**  
My/Our Aadhaar Linked Bank Account given in the bank under AID can be used for receiving the insurance claim amount(AEPS).

**Confirmation/Declaration**

You must agree to the declaration.

I/We, being the account holder(s) of having provided willingness in the prescribed form, hereby give my/our consent for receiving the interim deposit insurance amount. I understand that the payment shall be made on due verification of the claim. The details provided by me/us are correct and are to be used for communicating and disbursement of payment. The KYC document, if needed, will be submitted to the bank directly by me/us.

I fully understand that -

- DICGC is liable to pay every claimant in 'same capacity and in the same right', on due verification, the eligible amount, subject to the limit of the insurance cover i.e. Rs. 5 lakh, and I am aware that on payment of the amount of insurance coverage, DICGC on discharge of its liability as interim payment will not pay any further or additional amount in respect of the said deposits.
- All the claims due and payable will be claimed by the bank on my behalf in terms of the claim settlement advice, for which I authorise the CEO/Manager of the bank to submit the requisite claim. No further claim beyond the coverage amount which is presently Rs. 5 lakhs will be made to DICGC through the bank from any of my account/s.

Submit  Chat with DIA

Please select/tick ONE option among the 3 options for receiving the interim payment.

**Option 1** - Enter Bank Name, Bank Account Number and IFSC/MICR

I/We hereby give my/our consent that the account of interim payment due to me/us may be credited to  
(Please Select an option)

**Option 1 (Bank Name to which interim deposit insurance amount is to be credited)**

Bank Name	Account No	IFSC/MICR
Enter Bank Name	Enter beneficiary account number (max 18 digits)	Enter IFSC/MICR

**Option 2**  
New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

**Option 3**  
My/Our Aadhaar Linked Bank Account given in the bank under AID can be used for receiving the insurance claim amount(AEPS).

**Confirmation/Declaration**

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Submit  Chat with DIA

Please select the option for receiving the interim payment.

**Option 2** - New A/c which may be opened for me/us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/us to the bank.

I/We hereby give my/our consent that the account of interim payment due to me/us may be credited to  
(Please Select an option)

**Option 1 (Bank Name to which interim deposit insurance amount is to be credited)**

Bank Name  Account No  IFSC/MICR

**Option 2**  
New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

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- All the claims due and payable will be claimed by the bank on my behalf in terms of the claim settlement advice, for which I authorise the CEO/Manager of the bank to submit the requisite claim. No further claim beyond the coverage amount which is presently Rs. 5 lakhs will be made to DICGC through the bank from any of my account/s.

 Chat with DIA

Please select the option for receiving the interim payment.

**Option 3** - My/Our Aadhaar linked bank account given in the bank under AID can be used for receiving the insurance claim amount (AEPS).

Enter Bank Name  Enter beneficiary account number (max 18 digits)  Enter IFSC/MICR

**Option 2**  
New A/c which may be opened for me/ us in DICGC designated Agency bank for receiving the interim payment. The required KYC documents will be provided by me/ us to the bank.

**Option 3**  
My/Our Aadhaar Linked Bank Account given in the bank under AID can be used for receiving the insurance claim amount(AEPS).

**Confirmation/Declaration**

I/We, being the account holder(s) of having provided willingness in the prescribed form, hereby give my/our consent for receiving the interim deposit insurance amount. I understand that the payment shall be made on due verification of the claim. The details provided by me/us are correct and are to be used for communicating and disbursement of payment. The KYC document, if needed, will be submitted to the bank directly by me/us.

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- All the claims due and payable will be claimed by the bank on my behalf in terms of the claim settlement advice, for which I authorise the CEO/Manager of the bank to submit the requisite claim. No further claim beyond the coverage amount which is presently Rs. 5 lakhs will be made to DICGC through the bank from any of my account/s.

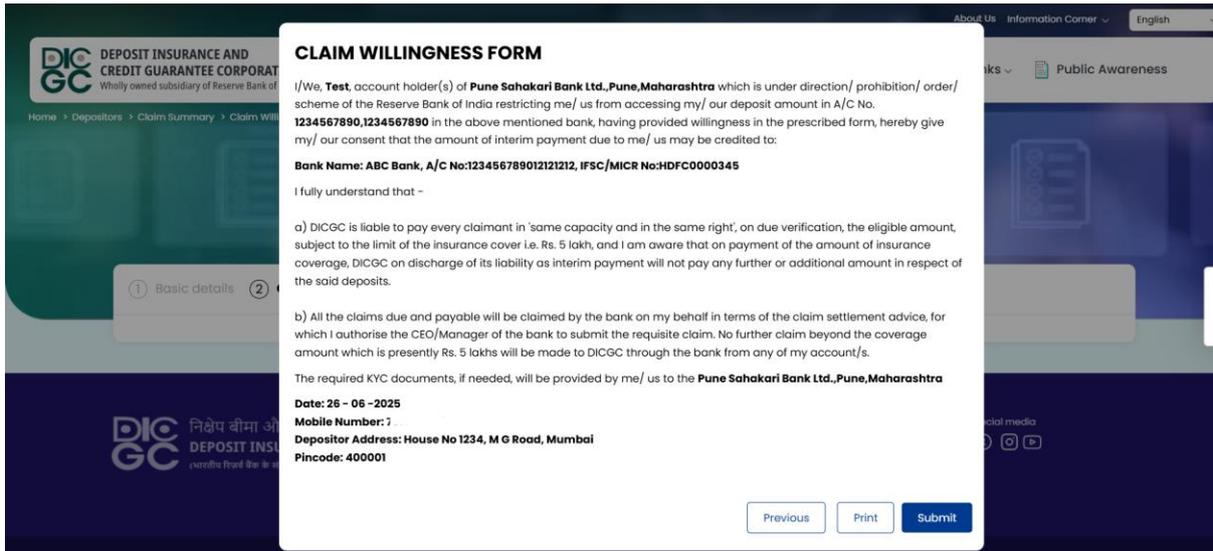
 निक्षेप बीमा और प्रत्यय गारंटी निगम  
DEPOSIT INSURANCE AND CREDIT GUARANTEE CORPORATION

RTI  
Disclaimer & Policies  
Contact Us

Useful Links  
FAQs  
Complaint Redressal

Social media  Chat with DIA 

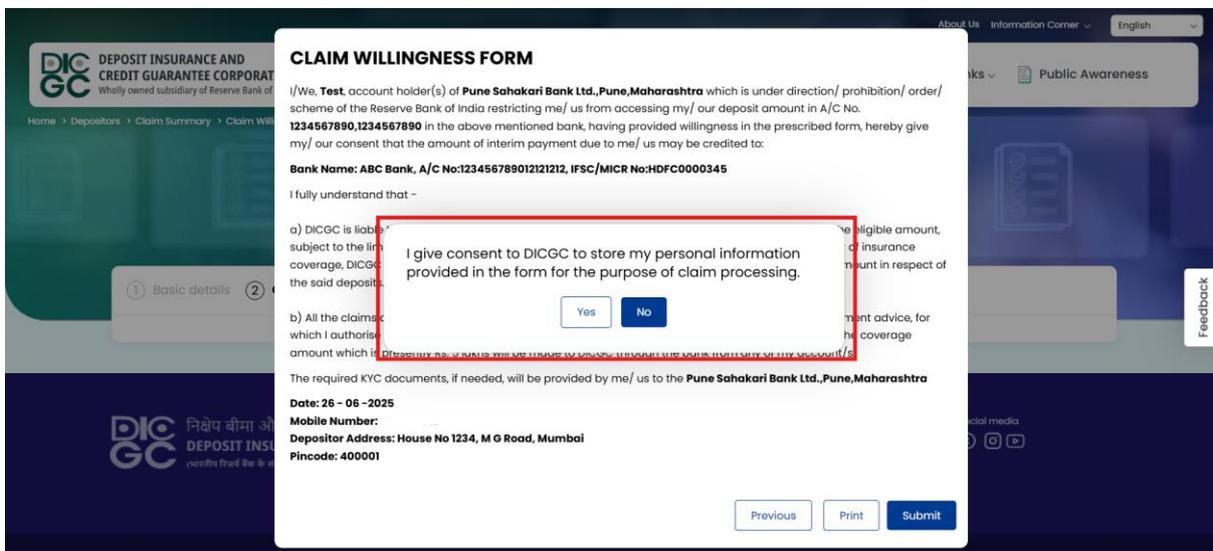
**Confirmation/ Declaration:** Click on the check box for agreeing to the declaration given on the portal.



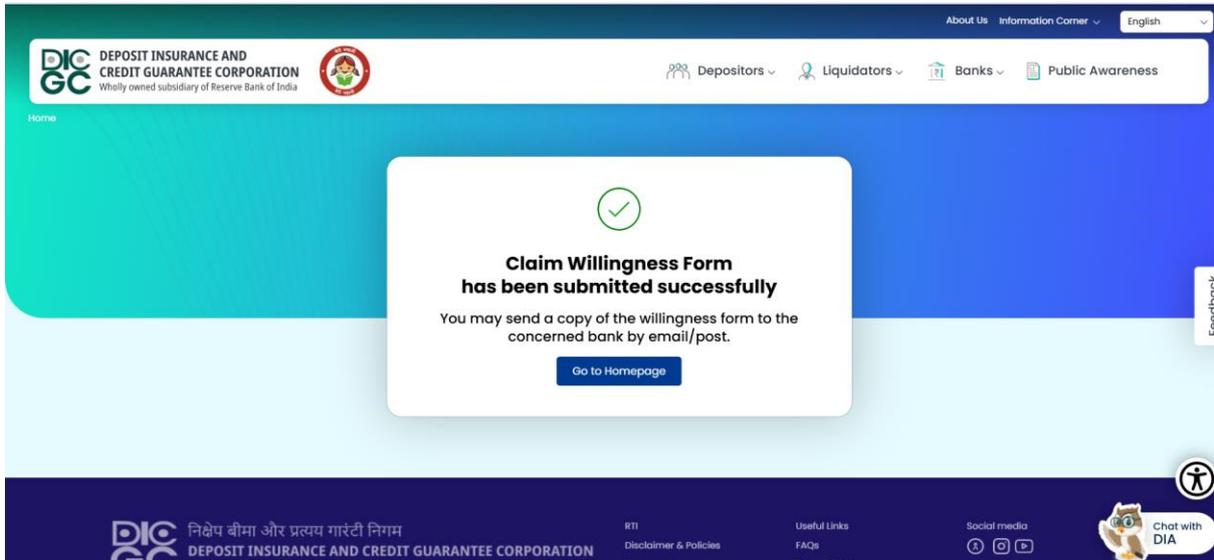
**Submit to Preview** – After clicking on Submit, a preview of the Claim Willingness Form will be displayed.

The details entered on the previous page will be automatically captured in the preview form generated.

The Claim Willingness Form can be printed from here.



After clicking the '**Submit**' button, a pop-up window will appear with '**Yes**' and '**No**' options. If the user selects '**Yes**', the Claim Willingness Form will be submitted to the concerned bank. If the user selects '**No**', they will be redirected back to the '**Submit to Preview**' window.



After clicking on 'Yes', the Claim Willingness Form will be submitted to the concerned bank.